



141 Union School Road, Oxford, PA 19363
 Phone: 800-972-7985 or 610-998-0400 --- Fax: 610-932-9241

Customer Return Form

Today's Date: _____ Invoice# _____

Customer Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____ Email _____

IMPORTANT: YOU MUST FILL THIS FORM OUT COMPLETELY IN ORDER TO BE PROPERLY COMPENSATED FOR YOUR RETURN!

Policy for returns and exchanges:

If you are not satisfied with a product for any reason, you may return it, unused and in its original packaging, for an exchange, full refund, or a store credit. Shipping and COD charges will not be refunded. **All returns must be made within 21 days of purchase.** No returns will be accepted thereafter. Simply fill out the form below, enclose it with the carefully packaged goods, a copy of the original invoice, and mail or UPS your parcel to: Bit of Britain, 141 Union School Rd. Oxford, PA. 19363.

Reason For Return:

- | | | |
|---|---|---|
| <input type="checkbox"/> Damaged | <input type="checkbox"/> Incorrect Item | <input type="checkbox"/> Ordered Wrong Size |
| <input type="checkbox"/> Quality Unsatisfactory | <input type="checkbox"/> Differs From Catalog | <input type="checkbox"/> Late Delivery |
| <input type="checkbox"/> Item Shipped Incorrectly | <input type="checkbox"/> Ordered Incorrect Item | <input type="checkbox"/> Other _____ |

Merchandise being returned:

Item	Quantity	Price Each	Total
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____
_____	_____	\$ _____	\$ _____

Please exchange for the following item/s: NOTE: There is a \$6.95 shipping charge for all exchanges.

Catalog #	Description	Color/Size	Quantity	Price Each	Total
_____	_____	_____	_____	\$ _____	\$ _____
_____	_____	_____	_____	\$ _____	\$ _____

(Check one): Please issue me store credit Please refund my credit card *

***If your order originated from the website we do not have access to your credit card information. For returns applied to credit card, please include that information. Thank you.**

Credit Card # _____ Exp _____ Security Code _____

Signature _____ Date _____

if an item is damaged during shipping, you must notify the carrier.